

CASE STUDY

U.S. MILITARY BASE MOBILIZES PROCESSES & BOOSTS SECURITY WITH SELF-PACED CITRIX E-LEARNING

By NETCOM LEARNING

The world is experiencing unprecedented technological advancements, bringing value to a more secure and simpler way to work.

In order to keep pace with progressive changes, it is imperative for every business to migrate to the latest innovations and improve its functionality, products, or services. Now, when we talk about militaries, the following focus areas should be addressed head-on:

- Every second should be counted to enable quick actions.
- Critical decisions need to be made on the spot.
- Spontaneous access to information is essential.
- And most importantly, cyber security and data storage needs to be given serious attention.

Thus, you can imagine the need to close such technological skill gaps so that militaries can function seamlessly by making the best use of both innovation and strength to protect their countries.

Our client is a prominent U.S. military base. One of its divisions is responsible for conducting constant and persistent engagement with regional partners to manage the environment and restrict all sorts of conflicts across the Pacific Operational Environment. It is a joint bureau of the Army and Air Force departments, and it deals with different critical installations to ensure the N.G. Soldiers and Airmen are well-trained and resourced to meet the needs of the nation during war emergencies, civil disturbances, and natural disasters.

When this client approached us, we found that most of their projects demand mobilization readiness and strong security in the system. Moreover, when it comes to serving a government military base, there are some strict legal guidelines and compliance norms that must be followed. They wanted to utilize their End-of-Fiscal-Year budget in the best possible way. They also wanted to train seven of their professionals on Citrix technologies for up-skilling the team with the necessary I.T. networking capabilities. The deciding factor of choosing Citrix e-Learning was to address the critical aspects of their daily work activities via a self-paced, virtual training that should up-skill their teams without compromising their immediate presence for urgent missions and assignments.

Bridging the challenges with an all-in-one e-Learning training solution

Since the U.S. military provides the top-most essential services—and emergencies can knock on the door at any moment—the client needed a flexible and convenient training plan that can be attended virtually, and that would not cause work interruptions. To manage important missions and operations, and, at the same time, to up-skill workers with a self-paced and balanced mode of learning, the client decided to choose our Citrix All-Access Learning Subscription.

Citrix All-Access Subscription: What value-adds did the client get?

- Our Citrix e-Learning subscription plans gave them the flexibility to manage team up-skilling with hands-on, hassle-free, and 24x7 accessible virtual training.
- The package of unlimited access of Citrix training for one year helped the client experience the convenience of self-paced learning so that their duty toward the nation is not compromised at any cost.
- The variable subscription options allowed them to pick the best plan for them was not only cost-effective but also comprehensive and customizable.
- The plan also offered three vouchers for taking certification exams and three assessment attempts.

During the training process, the students were introduced to Citrix technologies that helped them understand:

- How to access and find out information more quickly.
- How to implement NetScaler to run applications faster.
- How to work in real-time collaboration within the team and other departments.
- And the list goes on...

When it comes to armed forces, we cannot ignore how technological innovation is reshaping different departments. Smart outcomes can be seen every single day.

The future demands strong, cohesive strategies and intelligent operation designs supported by high-end technologies. That's how we helped the most important division of the U.S. Government to cater to their needs through our smart up-skilling Citrix e-Learning plans.

The client is highly satisfied with our training and is looking forward to employee up-skilling offerings. We are happy to extend our utmost support to bring smiles on the faces of our clients.

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We are NetCom Learning. We promote the values of lifelong learning.

NetCom Learning is an award-winning global leader in training, learning solutions, and talent development. Since 1998, we've been in the business of helping organizations reach optimal performance results and address challenges by managing all aspects of organizational learning.

With a team of dedicated and knowledgeable learning professionals having deep subject-matter expertise, NetCom Learning has serviced over 80% of Fortune 100 companies. We've helped over 10,000 organizations achieve their business goals by offering a full complement of Managed Learning Services, including IT and business training, curriculum design and content development, learning delivery and administration, consulting and advisory services, and management of learning technology.

We believe that an organization's ability to learn—and translate that learning into rapid action—is the ultimate competitive advantage.



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